

## Service Bulletin

Product : LFXS30796\* LMXS30796\*
LFXC24796\* LMXC23796\*
LSFXC2496\*
CNZ201800139

Release Date: 2018.06.08

### • Below models with ECN and serial number range in alphabetical or numerical order

Country	Model (ECN)	Serial Number Range (Model)	
US/AI	LFXS30796*(00)	All	
US/AI	LFXC24796*(00)	All	
US/AI	LSFXC2496*(00)	All	

Country	Model (ECN)	Serial Number Range(Model)
US/AI	LMXS30796*(00)	All
US/AI	LMXC23796*(00)	All

Applicable only with symptoms below:	Applicable with every repair:			
Extended Warranty				
This service is covered by an extended warranty Yes Vo				
- If Yes, parts for ( ) years and labor for	( ) years by LG.			
- If No, parts and labor are charged to the customer if outside warranty period.				
• The warranty period, including any extended warranty above, starts from the original date of purchase.				

## <Repair Information>

### 1. Symptoms and Causes

a) Symptoms: Knock-On Door light is coming on by itself.



 Knock-On light operated due to external sound.

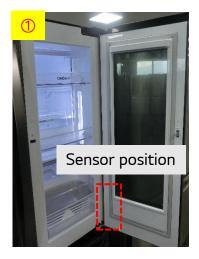
b) Causes: Due to Knock-On Micro sensor's installation, it can be operated by external sound.



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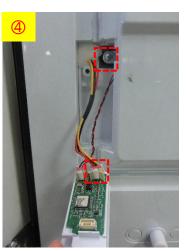
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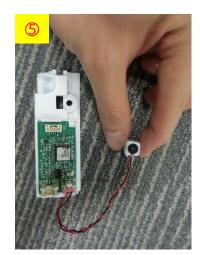
#### 2. Repair Instruction

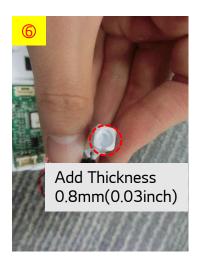












- ① Open the Home bar Door
- 2 Detach the Gasket of Home bar Door
- ③ Unscrew the Cover
- $\ensuremath{\mathfrak{A}}$  Separate the housing and unscrew sensor
- ⑤ Detach the sensor cover
- 6 Add Sheet 0.8mm at the rear of the sensor
- \* After that, please come back to the original position by reverse order

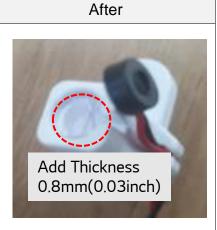


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3.	Current and No	ew (Visuai /	Part Number	& Name, etc.)



0.8mm(0.03inch)  **Please make Thickness	ss(0.8mm) by usi	ing paper or tape.			
4. Part Interchangeable (Yes or No)  Current Part New Part					
Current Product		✓			
New Product		<b>√</b>			
5. Scrap Current Part in LG Warehouse	Yes No   ✓				
6. Others					
N/A					